

# HOW CLOUD PHONE SYSTEMS PROVIDE TIME SAVING SOLUTIONS FOR IT MANAGERS





## **Time – or more precisely, the lack of it – is the biggest daily headache for most IT managers.**

Often working with limited resources and a small team, they still have to shoulder an immense set of responsibilities. In addition to new growth initiatives, there are multiple systems to maintain and often multiple locations to support.

If you're an overworked and understaffed IT manager, wouldn't it be nice to stop worrying about at least one of these systems? If you're thinking "yes," then consider moving your business phone system to the cloud.

Many small- to mid-sized business don't have the luxury of keeping a telecommunications expert on staff. Bydeploying a cloud phone system, you can transfer many of the responsibilities for support and maintenance to the vendor who can serve as that telecom expert for you. At the same time, you can standardize communications across your entire organization and simplify telecom management.

# Moving to a cloud phone system can go a long way toward alleviating your workload and give you more time to focus on higher level business initiatives. Here's how:



## Reduce the Need to Manage Multiple Vendors

Managing multiple vendors can not only impact your daily productivity, but do some serious damage to your company's bottom line as well. Outdated systems that are patch-worked together typically cannot deliver a consistent user experience with the same features and functionality, regardless of location or device. Trouble-shooting problems is more time-consuming and, because the systems may not be integrated, you're not getting a consolidated view of your operations.



## Lower the Total Cost of Operations

Managing to budget is a core responsibility and a cloud phone system can help you consistently meet your targets. By working with just one vendor instead of many, you'll lower the total cost of operations by reducing the complexity of day-to-day management and time spent trouble-shooting.



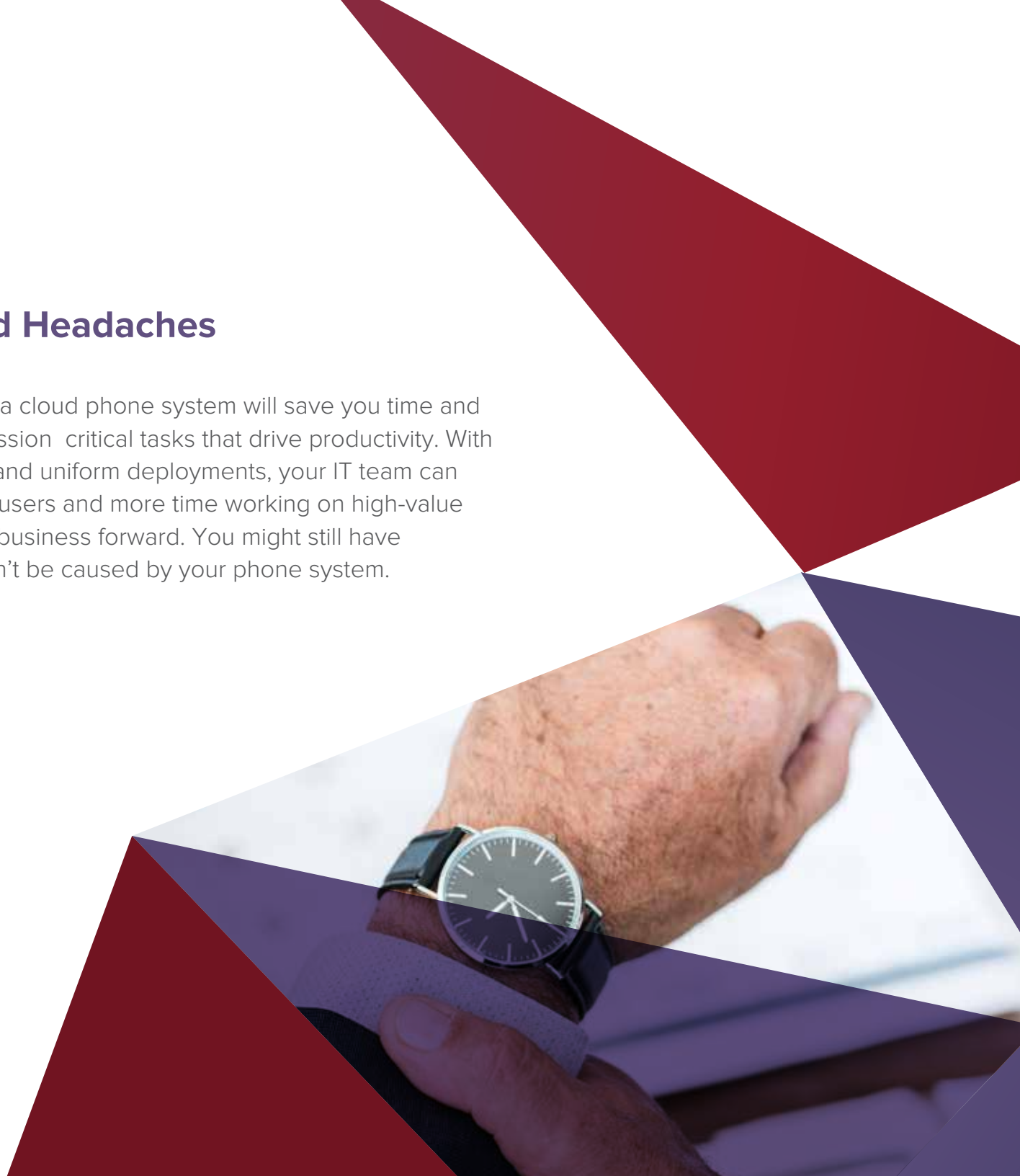
## Future-Proof the Business with the Latest Technology

One challenge with traditional phone systems is that the technology ages quickly. With a cloud system, you can always take advantage of the latest features and applications. Plus, there are increased opportunities for customization and integration with other business applications. And lastly, employees can leverage new capabilities as they need them, without ever involving your IT team. It's a great way to future-proof your business.



## Save Time...and Headaches

By reducing complexity, a cloud phone system will save you time and allow you to focus on mission critical tasks that drive productivity. With easier implementations and uniform deployments, your IT team can spend less time training users and more time working on high-value projects that move your business forward. You might still have headaches, but they won't be caused by your phone system.



With the products from Mitel, Blackstar Solutions can assist in the smooth transition to a cloud-based phone system.

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